

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. : 10/663,345  
Filed : September 15, 2003  
Group Art Unit : 4137  
Examiner : Parker, Brandi P.  
Title : System And Method For Monitoring Business Performance  
Our File : 25148-11A

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

In connection with the above-referenced application, enclosed is the following:

1. Response to Office action (16 sheets)

No fees are due with the filing of this response. However, if a fee is found to be due, please charge deposit account No. 50-0447.

Respectfully submitted,



Arthur G. Schaier, Reg. No. 37,715  
Carmody & Torrance LLP  
50 Leavenworth Street  
P.O. Box 1110  
Waterbury, CT 06721-1110  
Telephone: (203) 575-2629  
Facsimile (203) 575-2600